# Federal Communications Commission (FCC) Universal Service Administrative Company (USAC) Rural Health Care Pilot Program (RHCPP)

Annual Report

Reporting Dates: January to August 30, 2013

Report Due: September 30, 2013

# 1. Project Contact and Coordination Information for Geisinger Health System ("Geisinger") and its physician practice plan, Geisinger Clinic<sup>1</sup>:

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#### 2. Identify all healthcare facilities included in the network.

Lewistown Hospital

**Evangelical Community Hospital** 

Schuylkill Health (formally Pottsville Hospital)

Memorial Hospital

Mount Nittany Medical Center

Pottsville Geisinger Medical Group

Lock Haven Geisinger Medical Group

Lycoming Geisinger Medical Group

Lewistown Geisinger Medical Group

East Stroudsburg (Pediatric Specialty)

Bloomsburg Reichart Road Geisinger Medical Group

Bloomsburg Hospital Drive Geisinger Medical Group

Catawissa Geisinger Medical Group

Kulpmont Geisinger Medical Group

Northumberland Geisinger Medical Group

Selinsgrove Geisinger Medical Group

Selinsgrove Adult Specialty Outreach Geisinger Medical Group (Clinic closed and line was terminated)

Sunbury Geisinger Medical Group

<sup>&</sup>lt;sup>1</sup> The acronym "GHS" or the terms "System," "Geisinger" or "Geisinger Health System" shall refer to the entire Health Care System comprised of the Geisinger Health System Foundation (the "Foundation") as parent and all subsidiary corporate entities comprising the Health Care System.

Hazleton Oncology Geisinger Medical Group Hazleton Geisinger Medical Group Mahanoy City Geisinger Medical Group Kingston Geisinger Medical Group Mountaintop Geisinger Medical Group Milton Geisinger Medical Group Mountain Home Geisinger Medical Group

#### 3. Network Narrative. Network goals include the following:

When Geisinger originally applied for FCC funds, the immediate focus was on trauma image transfer, tele-echo, and improving bandwidth of poor-performing or non-existent digital connections. As Geisinger's telemedicine program broadens, the project direction will change to fit the needs of the outlying hospitals in our region.

Geisinger has developed the FCC Rural Health Care Pilot Project in three phases. Phase I laid infrastructure for the telestroke program by installing 1.5 Mbps lines to three neurologists' home offices (not funded by FCC) to provide telestroke services 24-hours a day and gear-up for anticipated partnerships with additional outlying hospitals. Phase II extended to seven (7) medically underserved area hospitals; some of which already receive tele-echo services. Where T1 lines were present, we increased the lines to 10 Mbps. If no lines were present, a new 10 Mbps connection was installed. As part of this phase, high-volume Geisinger clinic sites were upgraded to include redundant lines to ensure availability of our electronic health record (EHR).

#### 4. List of Connected Health Care Providers

**Evangelical Community Hospital** 

Schuylkill Health (formally Pottsville Hospital)

Memorial Hospital

Mount Nittany Medical Center

Lewistown Hospital

Lewistown Geisinger Medical Group

Pottsville Geisinger Medical Group

Lock Haven Geisinger Medical Group

Lycoming Geisinger Medical Group

East Stroudsburg (Pediatric Specialty)

Bloomsburg Reichart Road Geisinger Medical Group

Bloomsburg Hospital Drive Geisinger Medical Group

Catawissa Geisinger Medical Group

Kulpmont Geisinger Medical Group

Northumberland Geisinger Medical Group

Selinsgrove Geisinger Medical Group

Sunbury Geisinger Medical Group

Hazleton Oncology Geisinger Medical Group

Hazleton Geisinger Medical Group

Mahanoy City Geisinger Medical Group

Kingston Geisinger Medical Group

Mountaintop Geisinger Medical Group

Milton Geisinger Medical Group

#### 5. Identify non-recurring and recurring costs

FRN 42541 Non-Recurring \$0/Recurring \$485,163 (old FRN 36218)

FRN 35578 Non-Recurring \$563.55 / Recurring \$75,190.32.

FRN 49215 Non-Recurring \$4,250/Recurring \$149,866.45 (old FRN 36217)

FRN 44469 Non-Recurring \$1275/Recurring \$164,213.78

FRN 62645 Non-Recurring \$0/Recurring \$21,008.90

FRN 67809 Non-Recurring \$0/Recurring \$16,311.84 (Bridge)

FRN 67810 Non-Recurring \$0/Recurring \$103,020.00 (Bridge)

## 6. Describe how costs have been apportioned and the sources of the funds to pay them:

A number of our telemedicine programs, including pediatrics and tele-stroke, have self-sustaining business models; these have become models for the development of the business practices for this partnership.

(Please see Appendix A for confidential sustainability plan.)

7. Identify any technical or non-technical requirements or procedures necessary for ineligible entities to connect to the participant's network: We have no plans at this time to connect ineligible entities.

#### 8. Provide an update on the project management plan:

There have been no changes to Geisinger's project management plan. The mission of Geisinger's Rural Healthcare Pilot Project is to provide leadership for the development and regional implementation of an open-standard health information technology infrastructure to improve the healthcare quality, efficiency, and emergency response and efficiency of healthcare in our region.

9. Provide detail on whether network is or will become self-sustaining. Selected participants should provide an explanation of how network is self sustaining: As part of the work plan assessment (and with experience), our partnership has developed a cost structure for sustaining the network based on usage and scaled for size of the institutions and participating practices.

A number of our telemedicine programs, including pediatrics and tele-stroke, have self-sustaining business models; these will become models for the development of the business practices for this partnership.

(Please see Appendix A for confidential sustainability plan.)

### 10. Provide detail on how the supported network has advanced telemedicine benefits:

Geisinger's FCC Rural Health Care Project advances telemedicine by providing funding to promote high quality, cost effective healthcare to rural and medically under-served areas. Through this cost-effective opportunity, Geisinger is able to branch out and provide specialty services to multiple community hospitals. The program funding allows Geisinger to increase existing bandwidth and implement

new infrastructure to grow the supported network. In turn, new services will be added to the telecommunication lines as additional specialty departments implement telemedicine programs providing greater resources and medical expertise throughout the region. Geisinger's Telemedicine Task Force is planning several telemedicine initiatives that will benefit the communities that participate in this Rural Health Care Pilot Program (RHCPP).

Geisinger is a leader in the formation of the Keystone Health Information Exchange (KeyHIE®), a regional health information exchange (HIE). As such, we are the recipient of an award from the Agency for Healthcare Research and Quality (AHRQ) for the development of this regional HIE, which provides healthcare clinicians with access to patient records from participating healthcare providers.

### 11. Provide detail on how the supported network has complied with HHS health IT initiatives:

Geisinger's telemedicine program provides comprehensive management of medical information and its secure exchange between health care consumers and providers to improve health care quality, prevent medical errors, reduce health care costs, decrease paperwork, and expand access to affordable care. Some examples of these Geisinger IT initiatives are:

EpicCare, Geisinger's electronic health record. Geisinger has spent \$120 million invested to create an integrated electronic health record providing real-time access to critical information about a patient's health to doctors and other healthcare providers throughout central and northeastern Pennsylvania. Geisinger offers patients confidential access to portions of their electronic health record and secure and regulatory-compliant electronic messaging with their doctors' practices. Geisinger is conducting research studies on the quality and efficiency enhanced by an electronic health record; additional studies are under development.

Keystone Health Information Exchange (KeyHIE®) is a regional health information organization established in 2005 to enable high quality, convenient, efficient, healthcare in central and northeastern Pennsylvania. This region encompasses 31 counties, 53 hospitals, approximately 9,000 physicians, and over 2.6 million patients. Twenty seven organizations have signed a Memorandum of Understanding (MOU) to move forward to create a regional health information exchange in central and northeastern Pennsylvania. This project has been funded in part by a \$1.5 million grant from the Agency for Healthcare Research and Quality (AHRQ) with matching funds (\$1.5M) committed by the participants. Geisinger is one of 16 grantees selected by AHRQ to complete projects considered key to the nation's 10-year strategy to bring healthcare into the 21st century by advancing the use of information technology. KeyHIE also received \$500,000 in funding from the State. This health information exchange will help providers in Pennsylvania achieve meaningful use for their EHRs' by facilitating the exchange of required healthcare information.

The Clinical Lab Interface project provides a standardized electronic laboratory exchange between healthcare providers through the use of a universal standard, Logical Observation Identifiers Names and Codes (LOINC), to describe the test being performed. The standard LOINC code acts as an intermediary between the unique local codes of the health care facilities.

On May 19, 2010, Geisinger was awarded a \$2.3 million AHRQ grant to connect 8 hospitals and emergency departments and 38 ambulatory clinics to KeyHIE to exchange clinical information for safe and effective transitions of care.

Out of 130 applications nationwide, Geisinger was one of 15 communities to receive a Beacon Community Award in the amount of \$16.07M. Keystone Beacon Community (KBC) is creating an integrated health IT infrastructure through KeyHIE to support community-wide care coordination for patients and their healthcare providers from hospital to home to clinic to nursing home. This infrastructure is designed to be extensible to other communities and to the needs of additional patient populations.

12. Explain how the selected participants coordinated in the use of their health care networks with the Department of Health and Human Services (HHS) and, in particular, with its Center for Disease Control and Prevention (CDC) instances of national, regional, or local public health emergencies (e.g., pandemics, bioterrorism). In such instances, where feasible, explain how selected participants provided access to their supported networks to HHS, including CDC, and other public health officials: N/A

#### **QUARTERLY STATS:**

#### July/August 2013

There were 12 Telestroke cases, 41 Pediatric Tele-Echo consults, and 57 Tele-trauma image transfers. We currently monitor 16 ICU beds electronically at four hospitals through the eICU program.

#### April/May/June 2013

There were 24 Telestroke cases, 67 Pediatric Tele-Echo consults, and 130 Tele-trauma image transfers. We currently monitor 16 ICU beds electronically at four hospitals through the eICU program.

#### January/February/March 2013

There were 11 Telestroke cases, 67 Pediatric Tele-Echo consults, and 99 Tele-trauma image transfers. We currently monitor 16 ICU beds electronically at four hospitals through the eICU program.

#### October/November/December 2012

There were 16 Telestroke cases, 50 Pediatric Tele-Echo consults, and 97 Tele-trauma image transfers. We currently monitor 16 ICU beds electronically at four hospitals through the eICU program.

#### July/August/September 2012

There were 18 Telestroke cases, 89 Pediatric Tele-Echo consults, and 81 Tele-trauma image transfers. We currently monitor 16 ICU beds electronically at four hospitals through the eICU program.

#### April/May/June 2012

There were 5 Telestroke cases, 94 Pediatric Tele-Echo consults, and 69 Tele-trauma image transfers. We currently monitor 16 ICU beds electronically at four hospitals through the eICU program.

#### January/February/March 2012

There were 4 Telestroke cases, 103 Pediatric Tele-Echo consults, and 77 Tele-trauma image transfers. We currently monitor eight ICU beds electronically at two hospitals through the eICU program.

#### October/November/December 2011

There were 15 Telestroke cases, 77 Pediatric Tele-echo consults, and 67 Tele-trauma image transfers. We currently monitor eight ICU beds electronically at two hospitals through the eICU program.

#### July/August/September 2011

There were 15 Telestroke cases, 108 Pediatric Tele-echo consults, and 89 Tele-trauma image transfers. We currently monitor four ICU beds electronically at one hospital through the eICU program.

#### April/May/June 2011

There were 17 Telestroke cases, 76 Pediatric Tele-echo consults, and 85 Tele-trauma image transfers. June begins the collection of statistics for the e-ICU program.

#### January/February/March 2011

There were 11 Telestroke cases, 71 Pediatric Tele-echo consults, and 58 Tele-trauma image transfers generated over the FCC Pilot project lines this quarter.

#### October/November/December 2010

There were 15 Telestroke cases, 86 Pediatric Tele-echo consults, and 76 Tele-trauma image transfers generated over the FCC Pilot project lines this quarter.

#### July/August/September 2010

There were 11 Telestroke cases, 81 Pediatric Tele-echo consults, and 76 Tele-trauma image transfers generated over the FCC Pilot project lines this quarter.

#### April/May/June 2010

There were 14 Telestroke cases, 89 Pediatric Tele-echo consults, and 92 Tele-trauma image transfers generated over the FCC Pilot project lines this quarter.

#### January/February/March 2010

There were 11 Telestroke cases, 100 Pediatric Tele-echo consults, and 48 Tele-trauma image transfers generated over the FCC Pilot project lines this quarter.

#### **PROGRESS TO DATE:**

#### August 2013

August 8, 2013 - Resubmitted February and March Evangelical invoice for PenTeleData

August 8, 2013 - Resubmitted February and March Bridge Funding invoice for

PenTeleData

August 8, 2013 - Submitted June and July Evangelical invoice for PenTeleData

August 8, 2013 - Submitted June and July Bridge Funding invoice for PenTeleData

August 8, 2013 - Submitted June and July Bridge Funding invoice for Frontier

#### July 2013

#### June 2013

June 5, 2013 – Submitted April and May Evangelical invoice for PenTeleData

June 5, 2013 - Submitted April and May Bridge Funding invoice for PenTeleData

June 5, 2013 – Submitted May Bridge Funding invoice for Frontier

#### May 2013

May 3, 2013 - Submitted April Bridge Funding invoice for Frontier

#### April 2013

April 18, 2013 - Submitted February and March Evangelical invoice for PenTeleData

April 18, 2013 - Submitted February and March Bridge Funding invoice for PenTeleData

April 18, 2013 - Submitted March Bridge Funding invoice for Frontier

#### March 2013

March 6, 2013 – Submitted January and February Bridge Funding invoice for Frontier

#### February 2013

#### January 2013

January 11, 2013 - Submitted June, July and remaining funds for August for Windstream

January 29, 2013 – Resubmitted June 2010, January, September, October, November,

and December 2012 invoices for Comcast

January 31, 2013 - Submitted January Evangelical invoice for PenTeleData

January 31, 2013 – Submitted January Bridge Funding invoice for PenTeleData

#### December 2012

December 3, 2012 – RFP05 Extended Bidding time ended with no bids.

December 11, 2012 – Resubmitted 466 package for RFP 04 bridge funding

December 14, 2012 – Submitted November invoice for Comcast

December 19, 2012 – Received Funding Commitment Letter for RFP04 Frontier

December 19, 2012 – Received Funding Commitment Letter for RFP04 PenTeleData

December 19, 2012 – Submitted November and December Windstream invoices

December 19, 2012 – Submitted November and December PenTeleData invoices

December 21, 2012 – Announcement of FCC Healthcare Connect Fund

#### November 2012

November 2, 2012 – Received 465 Posting Letter for RFP05

November 7, 2012 – Submitted September and October invoices for Comcast

November 7, 2012 – Submitted October invoice for Windstream

November 15, 2012 – 466 package uploaded for RFP04 bridge funding

November 22, 2012 – RFP05 Bidding ended with no bids. Posted time extended to 12/3/12

#### October 2012

October 12, 2012 – Uploaded 465 package to SharePoint for RFP05

October 22, 2012 - Submitted PenTeleData October invoice

October 24, 2012 - Submitted August and September invoices for Frontier

October 24, 2012 - Fully executed contracts complete for PenTeleData bridge funding

October 25, 2012 - RFP 05 Posted for Competitive Bidding

October 30, 2012 – Fully executed contracts complete for Frontier bridge funding

#### September 2012

September 4, 2012 – Conference call with FCC Wireline Competition Bureau

September 6, 2012 – Submitted August invoice for Comcast

September 6, 2012 – Submitted August invoice for Windstream

September 6, 2012 – Uploaded Ex-parte letter to ECFS from 9/4/12 conference call.

September 19, 2012 – Upgrade of PenTeleData 30 Mbps Fiber line for Evangelical Hospital (RFP03)

September 20, 2012 – Submitted September invoice for PenTeleData (100% Geisinger payment

September 27, 2012 – Submitted September invoice for Windstream

September 27, 2012 - Submitted August invoice for Frontier

#### August 2012

August 2, 2012 – Submitted July invoice for Windstream

August 10, 2012 – Submitted July invoice for Comcast

August 10, 2012 - Submitted July invoice for Frontier

August 10, 2012 – Geisinger begins to pay 100% of Marian Hospital expense until line is terminated and 100% of Moses Taylor Hospital due to ineligibility due to becoming a for-profit facility.

August 13, 2012 - FCC RHC Pilot Evaluation Report released by FCC

August 17, 2012 – Submitted on-site Audit Itinerary

August 20, 2012 - Submitted formal response to the FCC's Request Comment

August 27-29, 2012 - On-Site USAC Audit of Geisinger's Pilot Project

August 29, 2012 – Competitive Bidding for RFP04 Bridge Funding

August 29, 2012 – Sent RFP04 winning bid e-mails to service providers

August 29, 2012 – Service Provider contracts begin for Bridge Funding

August 30, 2012 – Submitted revised July invoice for Frontier

August 30, 2012 - Submitted July invoice for PenTeleData

August 30, 2012 – Submitted August invoice for PenTeleData (100% Geisinger payment)

#### July 2012

July 3, 2012 – Submitted June invoice for Comcast

July 5, 2012 – Funding Commitment Letter received for RFP03 (FRN 62645)

July 5, 2012 – Submitted June invoice for Frontier

July 5, 2012 – Geisinger begins to pay 100% of Marian Hospital expense until line is terminated.

July 5, 2012 – Canceled Marian Hospital line with Frontier due to closing of facility on 3/1/12.

July 6, 2012 - Submitted June invoice for PenTeleData

July 6, 2012 - Submitted pre-audit documentation to USAC Audit team

July 6, 2012 – Geisinger Pilot featured in RHC Pilot Program July Newsletter – Spotlight on Success

July 9, 2012 - Approval of Bridge Funding received

July 12, 2012 – Submitted notification of Moses Taylor Hospital becoming a for-profit entity.

July 23, 2012 – Submitted 465 Package and RFP04 for Bridge Funding posting

July 31, 2012 – RFP04 posted for competitive bidding for Bridge Funding

#### June 2012

June 8, 2012 – Submitted May invoice for Frontier

June 15, 2012 – Audit Announcement Letter and accompanying paperwork received from USAC

June 25, 2012 – Audit Entrance Conference call

June 28, 2012 – Submitted June invoice for Windstream

#### May 2012

May 1, 2012 – Submitted April invoice for Comcast

May 8, 2012 - Submitted April invoice for Frontier

May 15, 2012 - Submitted May invoice for Comcast

May 23, 2012 – Submitted May invoice for Windstream

May 23, 2012 - Submitted May invoice for PenTeleData

#### **April 2012**

April 10, 2012 – Submitted March invoice for Comcast

April 10, 2012 - Submitted March invoice for PenTeleData

April 10, 2012 - Submitted March invoice for Frontier

April 18, 2012 – Posted RFP 03 for 28 day vendor bidding

April 26, 2012 – Submitted April invoice for Windstream

April 26, 2012 – Submitted April invoice for PenTeleData

#### March 2012

March 7, 2012 – Submitted February invoicing for Frontier

March 7, 2012 – Submitted February invoicing for Comcast

March 23, 2012 – Submitted March invoicing for Windstream

March 27, 2012 – Uploaded 465, 465 Attachment, LOA and RFP 03 to Sharepoint

#### February 2012

February 22, 2012 – Submitted January invoicing for Frontier

February 22, 2012 - Submitted February invoicing for Windstream

February 24, 2012 – Submitted February invoicing for PenTeleData

#### January 2012

January 6, 2012 – Submitted December invoicing for Windstream

January 11, 2012 - Submitted December invoicing for PenTeleData

January 13, 2012 – Submitted December invoicing for Frontier

January 13, 2012 - Submitted December invoicing for Comcast

January 20, 2012 - Submitted January invoicing for Windstream

January 27, 2012 - Submitted January invoicing for PenTeleData

January 31, 2012 – Submitted January invoicing for Comcast

#### December 2011

December 1, 2011 – Submitted November invoicing for PenTeleData

December 19, 2011 – Submitted November invoicing for Comcast

December 19, 2011 - Submitted November invoicing for Frontier

#### November 2011

November 7, 2011 – Submitted October invoicing for Comcast

November 7, 2011 – Submitted October invoicing for Frontier

November 14, 2011 – Submitted November invoicing for Windstream

November 15, 2011 – Scheduled monthly conference calls for remaining \$21,000 in

funds

#### October 2011

Retracted the request to increase bandwidth at the Comcast Multipoint line through FCC funds. Upgrade, if warranted, will be paid out of pocket.

October 17, 2011 - Submitted September invoicing for Comcast

October 17, 2011 – Submitted September invoicing for Windstream

October 17, 2011 – Submitted September invoicing for Frontier

October 17, 2011 - Submitted September invoicing for PenTeleData

October 24, 2011 – Submitted October invoicing for Windstream

October 26 and 27, 2011 – USAC Site Visit by Don Lewis

October 28, 2011 - Submitted October invoicing for PenTeleData

#### September 2011

Request to increase bandwidth at the Comcast Multipoint line to 200Mbps. Affected sites are Lewistown Hospital, Lewistown GMG and Gray's Woods.

#### August 2011

August 4, 2011 – Resubmission of 12.8 Comcast invoices due to USAC Network Cost Worksheet form revision

August 4, 2011 – Submitted July invoicing for Comcast

August 4, 2011 – Submitted July invoicing for Frontier

August 4, 2011 – Submitted July invoicing for PenTeleData

August 25, 2011 – Submitted August invoicing for Comcast

August 25, 2011 - Submitted August invoicing for PenTeleData

August 25, 2011 – Submitted August invoicing for Windstream

August 30, 2011 – Submitted August invoicing for Frontier

#### July 2011

July 8, 2011 – Submitted June invoicing for Comcast

July 8, 2011 - Submitted June invoicing for Frontier

July 8, 2011 – Submitted June invoicing for PenTeleData July 25, 2011 – Submitted July invoicing for Windstream

#### June 2011

June 14, 2011 – Implementation of the first eICU monitoring system at an FCC-connected outlying hospital. Through a new technology program, critical care physicians remotely analyze patient data from monitors, life support systems, electronic health records, medical orders and other sources of information real-time, and alert bedside staff at the remote hospital when a patient is trending toward a serious health event.

June 17, 2011 Submitted June invoicing for Windstream lines

June 17, 2011 Submitted May invoicing for Frontier lines

June 17, 2011 Submitted May invoicing for Comcast lines and clarification for build out fees.

#### May 2011

May 4, 2011 Submitted April invoicing for Comcast lines

May 16, 2011 Submitted May invoicing for Windstream lines

May 25, 2011 Submitted May invoicing for PenTeleData lines

#### April 2011

April 4, 2011 Submitted March invoicing for Frontier lines

April 4, 2011 Submitted March invoicing for Comcast lines

April 5, 2011 Submitted April invoicing for Windstream lines

April 14, 2011 Resubmitted March invoicing for Comcast to reflect UCC fees

April 20, 2011 Modified official listing of NCW and items invoiced in SharePoint for

PenTeleData, Frontier and Windstream

April 27, 2011 Submitted April invoicing for PenTeleData lines

April 27, 2011 Submitted April invoicing for Frontier lines

#### March 2011

March 15, 2011 Submitted March invoicing for Comcast lines

March 18, 2011 Received a revised Network Drawing from Comcast

March 23, 2011 Submitted February invoicing for Frontier lines

March 23, 2011 Submitted March invoicing for PenTeleData lines

#### February 2011

February 4, 2011 Funding Commitment Letter Reissued for Frontier (42541)

February 7, 2011 Submitted January invoicing for Comcast lines.

February 15, 2011 Submitted a Request for Extension Letter for FCC RHCPP funds.

February 24, 2011 Submitted February invoicing for Windstream lines.

February 24, 2011 Submitted February invoicing for PenTeleData lines.

February 28, 2011 Resubmitted 12.8 Invoices for Comcast lines.

#### January 2011

January 4, 2011 Received Windstream's Support Acknowledgement Letter

January 11, 2011 Submitted December invoicing for PenTeleData lines.

January 11, 2011 Resubmitted 16.4 invoices for Windstream lines.

January 27, 2011 Submitted December invoicing for Comcast lines January 27, 2011 Submitted January invoicing for PenTeleData lines January 27, 2011 Submitted January invoicing for Windstream lines

#### December 2010

December 2, 2010 Requested revision of Comcast invoices to reflect charges on Schedule A

December 3, 2010 Submitted November invoicing for Comcast lines

December 3, 2010 Submitted November invoicing for PenTeleData lines

December 7, 2010 Resubmitted 467 for Windstream's new FCL

#### November 2010

November 23, 2010 Submitted November invoicing for PenTeleData lines

November 23, 2010 Submitted November invoicing for Windstream lines

November 24, 2010 New Funding Commitment Letter issued for Windstream

November 24, 2010 New FRN issued for Windstream.

#### October 2010

October 1, 2010 Submitted a request to rescind Windstream's FRN#36217 since the original request had an insufficient amount of support due to the service provider's omission of taxes and surcharges.

October 1, 2010 Resubmitted Windstream's 466A Package for new FRN.

October 1, 2010 Submitted September invoicing for Comcast lines

October 1, 2010 Submitted September invoicing for Frontier lines

October 1, 2010 Submitted September invoicing for PenTeleData lines

October 26, 2010 Submitted August and September invoicing for Windstream lines

October 28, 2010 Received Comcast's Support Acknowledgement Letter

October 29, 2010 Submitted October invoicing for Comcast lines

October 29, 2010 Submitted October invoicing for Frontier lines

October 29, 2010 Submitted October invoicing for PenTeleData lines

October 29, 2010 Submitted October invoicing for Windstream lines

#### September 2010

September 2, 2010 Submitted August invoicing for Frontier lines September 16, 2010 Request to rescind Windstream's FRN 36217 since the original

466A had an insufficient amount of support due to Windstream not honoring the original contract with D&E for the amount of taxes and surcharges agreed upon.

#### August 2010

August 10, 2010 Uploaded Comcast 467 to Sharepoint

August 10, 2010 Submitted July invoicing for Comcast lines

August 10, 2010 Submitted July invoicing for Frontier lines

August 17, 2010 Submitted August invoicing for PenTeleData lines

August 24, 2010 Submitted August invoicing for Comcast lines

#### July 2010

July 1, 2010 Submitted June invoicing for Comcast lines

July 1, 2010 Submitted June invoicing for Frontier lines

July 1, 2010 Submitted June invoicing for Windstream lines

July 1, 2010 Submitted June invoicing for PenTeleData lines

July 13, 2010 Submitted corrected June invoice for PenTeleData lines

July 20, 2010 Submitted July invoicing for Windstream lines

July 21, 201 Submitted July invoicing for PenTeleData lines

#### June 2010

June 3, 2010 Submitted May invoicing for Windstream lines

June 3, 2010 Submitted May invoicing for Frontier lines

June 3, 2010 Submitted May invoicing for PenTeleData lines

#### May 2010

May 6, 2010 Submitted April invoicing for Frontier lines

May 10-17 IP NATting and telemedicine services tested at Lewistown Hospital

#### April 2010

April 1, 2010 D&E Communications and Windstream merged February 2010. SPIN 143019932 will be replaced by SPIN 143030766.

April 2, 2010 Submitted March invoicing for Frontier lines

April 7, 2010 Submitted "withdraw e-mail" for Frontier February 24, 2010 invoice.

April 7, 2010 Uploaded Comcast's 466A Attachment, Network Cost Worksheet and Scoring Matrixes per 15 day letter

April 16, 2010 Resubmitted August to January Frontier invoices with new FRN 42541.

April 20, 2010 Installed network equipment at Lewistown Hospital

April 21, 2010 Submitted April invoicing for Windstream lines.

April 23, 2010 Submitted April invoicing for PenTeleData lines

April 26, 2010 Uploaded an addendum to the Lewistown GMG LOA indicating this site is a Geisinger clinic and operates at 21 Geisinger Lane, Lewistown.

#### March 2010

March 1-5, 2010 Termination of Lewistown Hospital (10Mbps), Lewistown Geisinger Medical Group (20 Mbps), and Gray's Woods (20 Mbps) multipoint connection by Comcast

March 1, 2010 Completion of cable spicing at Gray's Woods for Comcast lines.

March 1, 2010 Installation of service provider equipment and activate circuits at

Lewistown Geisinger Medical Group and Lewistown Hospital.

March 3, 2010 Installation of service provider equipment and activate circuits at Gray's Woods

March 3, 2010 Testing of Comcast circuits.

March 4, 2010 Installation of GHS network equipment at Lewistown Geisinger Medical Group. Moved traffic to new 20 Mbps line.

March 17, 2010 Submitted Comcast's 466A Package 14-day-letter clarification.

March 17, 2010 Submitted outstanding service provider scoring matrixes from review board.

March 23, 2010 Submitted February invoicing for Frontier Communication lines.

March 23, 2010 Resubmitted August to January invoices for Frontier Communication lines (minus late fees).

March 23, 2010 Submitted February invoicing for PenTeleData lines

March 23, 2010 Submitted March invoicing for PenTeleData lines

March 23, 2010 Submitted 467 form for Windstream lines.

March 23, 2010 Submitted March invoicing for Windstream lines

March 30, 2010 Submitted January invoicing (Mt. Nittany only) and February invoicing for Windstream lines

#### February 2010

D&E Communications has been acquired by Windstream. SPIN 143019932 was merged into SPIN 143030766 February 2009.

February 4, 2010 Reissued new FCL for Frontier 42541.

February 9, 2010 Submitted invoicing errors to Windstream for correction.

February 9, 2010 Resubmitted PenTeleData invoices (all pages) to USAC coach.

February 18, 2010 Approval of one-year extension of Request for Funding Deadline

February 19, 2010 Construction of fiber underway for Comcast lines.

February 22, 2010 Submitted 466A package for Comcast lines.

February 22, 2010 Submitted January invoicing for PenTeleData lines (minus \$16.99 for December bill overpayment)

February 22, 2010 Submitted January invoicing for Windstream lines.

February 22, 2010 Submitted revised 467 for Frontier Communications.

February 22-26 Splicing of fiber for Comcast lines

February 23, 2010 Received Support Acknowledgement Letter for Frontier Communications.

February 25, 2010 Resubmitted August to January invoicing for new Frontier FRN 42541

#### January 2010

January 15, 2010 Submitted December invoicing for PenTeleData lines (overpayment of \$16.99)

January 19, 2010 Submitted August to December invoicing for D&E Communication lines

January 20, 2010 Quarterly Report Submitted.

#### December 2009

December 4, 2009 Upgraded network equipment at Schuylkill Health

December 9, 2009 Submitted November invoicing for Frontier Communication lines.

December 9, 2009 Submitted November invoicing for PenTeleData lines.

December 9. 2009 Resubmission of Frontier 466A package.

#### November 2009

November 5, 2009 Submitted October invoicing for Frontier Communication lines.

November 11, 2009 Technical site visits at Lewistown Hospital, Lewistown GMG, and Gray's Woods

November 27, 2009 Selinsgrove Adult Specialty Clinic Closed. Line terminated.

#### October 2009

October 5, 2009 Submitted September invoicing for Frontier Communication lines.

October 5, 2009 Submitted September invoicing for PenTeleData lines.

October 20, 2009 Submitted October Quarterly Report.

October 23, 2009 Submitted October invoicing for PenTeleData lines.

October 23, 2009 Signed Comcast contract for RFP 08-002.

#### September 2009

September 2, 2009 Submitted 467 Form for Frontier Communications.

September 2, 2009 Submitted August invoicing for PenTeleData lines.

September 8, 2009 Submitted August invoicing for Frontier Communication lines.

#### August 2009

August 18, 2009 Termination of Marian Community Hospital's 10 Mbps line.

August 18, 2009 Termination of Memorial Hospital's 10 Mbps line.

August 18, 2009 Termination of Moses Taylor's 10 Mbps line.

August 18, 2009 Termination of Mount Nittany's 10 Mbps line. All existing

telemedicine services were moved to the new telecom line.

August 18, 2009 Termination of Schuylkill Health's 10 Mbps line.

August 18, 2009 Termination of Lock Haven Geisinger Medical Group's 6 Mbps line.

All existing line traffic was moved to the new telecom line.

August 18, 2009 Termination of Lycoming Geisinger Medical Group's 10 Mbps line.

All existing line traffic was moved to the new telecom line.

August 18, 2009 Termination of Pottsville Geisinger Medical Group's 10 Mbps line. All existing line traffic was moved to the new telecom line.

#### July 2009

July 8, 2009 Termination of Mountain Home's 6MB down/2 MB up connection as a redundant back up line.

July 16, 2009 Termination of Evangelical's 10 Mbps line.

July 30, 2009 July invoicing submitted for PenTeleData lines

#### June 2009

June 5, 2009 15 cable modem back-up lines were installed by PenTeleData. The 467 Connection Certificate was uploaded to SharePoint.

June 5, 2009 PenTeleData's first (May) invoice processed.

June 8, 2009 Support Acknowledgement Letter received for PenTeleData.

June 18, 2009 D&E Communications Funding Commitment Letter received.

June 18, 2009 Frontier Funding Commitment Letter received.

June 26, 2009 Comcast 466A form uploaded to SharePoint. Under contract negotiations with service provider.

June 30, 2009 PenTeleData June invoice processed.

#### May 2009

May 26, 2009, PenTeleData Funding Commitment Letter received

May 27, 2009 Frontier 466 package submitted to USAC.

May 27, 2009 D&E Communication 466 package submitted to USAC.

May 28, 2009 Comcast notified for RFP 08-002 winning bid.

#### **April 2009**

April 1, 2009 removed Lewisburg GMG site from project list. This site is an active Geisinger Clinic and was in desperate need of additional bandwidth. We elected to take the site out of the project and buy the line outright to avoid further delay and disruption of patient care.

April 13, 2009 D&E contract signed.

April 16, 2009, Competitive bidding ended for RFP 08-002.

April 23, 2009 PenTeleData Contract signed from RFP 08-001.

April 23, 2009 PenTeleData 466 package submitted to USAC.

April 29, 2009 Frontier Contract addendum signed.

#### March 2009

March 3, 2009, removed Lewistown Hospital and Lewistown Geisinger Medical Group from RFP 08-001, and developed RFP 08-002 for those sites. RFP 08-002 was uploaded to USAC's SharePoint site.

March 19, 2009, RFP 08-002 was posted to the public for competitive bidding. March 24, 2009, a primary contract with Frontier Communications was signed for Pottsville Geisinger Medical Group and Lycoming Geisinger Medical Group.

#### February 2009

February 5, 2009, accepted 26 out of 28 bids from RFP 08-001. February 5, 2009, notified service providers of the winning bids for the 26 sites.

#### January 2009

January 28, 2009, Sustainability Report approved by USAC.

#### December 2008

December 19, 2008, competitive bidding concluded. Bids were received from three vendors covering 25 out of 28 sites. Competitive bidding will be extended in an attempt to receive bids on the remaining sites. Received bids on all 28 sites, but accepting all bids, would exceed our award amount. Service provider contract signing is awaiting USAC approval of sustainability plan.

#### November 2008

November 3, 2008, received Mount Nittany Hospital's Letter of Agency
November 14, 2008, obtained a Letter of Agency for Geisinger sites (Pottsville Geisinger
Medical Group, Lock Haven Geisinger Medical Group, Lycoming Geisinger Medical
Group, Lewistown Geisinger Medical Group, East Stroudsburg (Pediatric Specialty)
Geisinger site, Bloomsburg Reichart Road Geisinger Medical Group, Bloomsburg
Hospital Drive Geisinger Medical Group, Catawissa Geisinger Medical Group, Kulpmont
Geisinger Medical Group, Northumberland Geisinger Medical Group, Selinsgrove
Geisinger Medical Group, Selinsgrove Adult Specialty Outreach Geisinger Medical
Group, Sunbury Geisinger Medical Group, Hazleton Oncology Geisinger Medical Group,
Hazleton Geisinger Medical Group, Mahanoy City Geisinger Medical Group, Kingston
Geisinger Medical Group, Mountaintop Geisinger Medical Group, Lewisburg Geisinger
Medical Group, Milton Geisinger Medical Group, Mountain Home Geisinger Medical
Group.)

November 21, 2008 RFP 08-001 posted to USAC's website for competitive bidding.

#### October 2008

October 17, 2008, received Lewistown Hospital's Letter of Agency

October 17, 2008, received Schuylkill Health's (formally Pottsville Hospital) Letter of Agency.

October 29, 2008, received Marian Community Hospital's Letter of Agency

October 30, 2008, received Towarda Memorial Hospital's Letter of Agency

October 30, 2008, posted FCC Quarterly Report and Sustainability Report for USAC approval.

#### September 2008

September 16, 2008, Geisinger's President and CEO, Glenn Steele Jr, MD, PhD, testified to the US senate on the need to improve healthcare quality and access. This testimony confirms Geisinger's commitment to the Rural Health Care Pilot Project initiative. <a href="http://www.senate.gov/~finance/hearings/testimony/2008test/091608gstest.pdf">http://www.senate.gov/~finance/hearings/testimony/2008test/091608gstest.pdf</a>
September 23, 2008, received Moses Taylor/Mid-Valley Hospital's Letter of Agency. September 29, 2008, received Evangelical Hospital's Letter of Agency

Respectfully submitted,

Jadith Argon

Chief Administrative Officer, Research

Attachments:

Request for Confidential Treatment - 47 CFR 0.459

Appendix A (Confidential): Geisinger Health System's Telemedicine Sustainability Plan